



OFFICE POLICIES

It is our goal to provide you and your family with the highest quality dental care. We are committed to support you in understanding your dental health, and will always present to you the best dental solution possible to treat your personal situation. We would like to help remove any financial barriers so you can receive the treatment you need and desire. Prior to scheduling any treatment, we are happy to provide patients with an estimate of costs.

Payment Options

Payment is expected at the time services are provided. We accept payment via cash, personal checks, debit and major credit cards (MasterCard, VISA, Discover, and American Express). We offer flexible financing options via CareCredit®. There will be a \$35 charge for a non-sufficient funds check.

CareCredit® Financing

We offer financing through CareCredit® for those who qualify. We understand that monthly payments can help patients fit the costs of dental treatment into their budgets. With CareCredit®, you can finance 100% of your dental treatment and there are no upfront costs, no annual fees, and no pre-payment penalties. CareCredit® offers a full range of payment plans, so you can find one that works well for you.

Insurance

For our patients with insurance, we will help you determine the coverage you have available. We will help in every way we can in filing your claims and in handling insurance questions from our office on your behalf. We strive to get the most accurate information about your plan possible, but we cannot guarantee what your insurance will or will not do with each claim. Please be aware that any portion left unpaid by your insurance company will be your responsibility. **If your insurance company denies a claim we will help you to appeal that claim, however, the remaining balance is ultimately your responsibility.** Your prompt remittance is appreciated. If you have questions regarding your account, please contact us. Many times, a simple telephone call will clear any misunderstandings.

Discounts

For our patients that do not have dental insurance we offer either one of the following:

- 5% discount for payments made with cash or check
- 5% discount to all patients age 65 and over

Cancellation Policy

Each appointment is reserved especially for you. If you need to reschedule your reserved time, we require at least 48 hours (2 days) advance notice. If the request to reschedule or cancel the appointment is not made within this time frame, a fee in the amount of \$50 per hour of cancelled appointment time will be assessed.

I authorize payment to be made directly to Delia Constantin, D.D.S. and Bonney Lake Dental Center by my insurance company. I accept full financial responsibility for all services performed in this office. I acknowledge that I have received and reviewed the Office Policies.

Patient or Legal Guardian Signature

Date